

eMall Training Guide

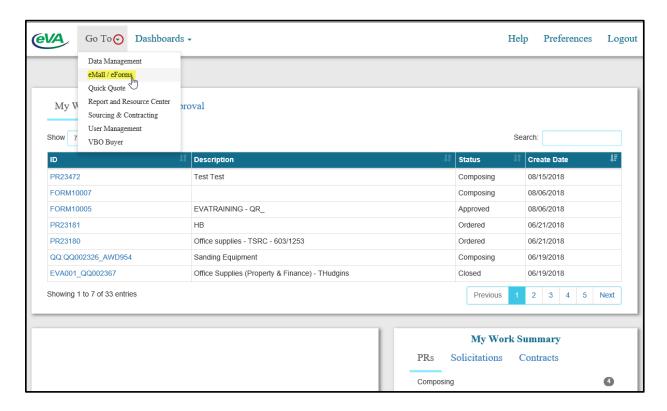


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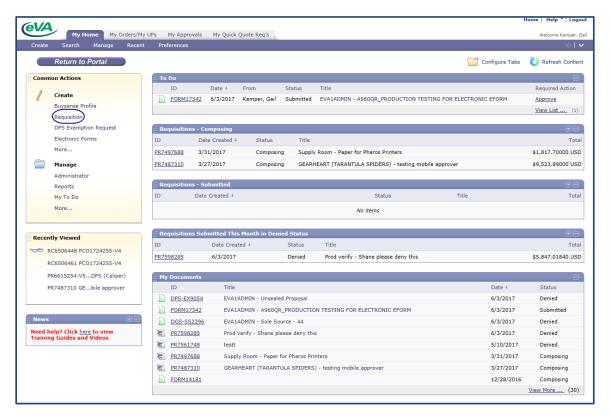
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STARTING A REQUISITION

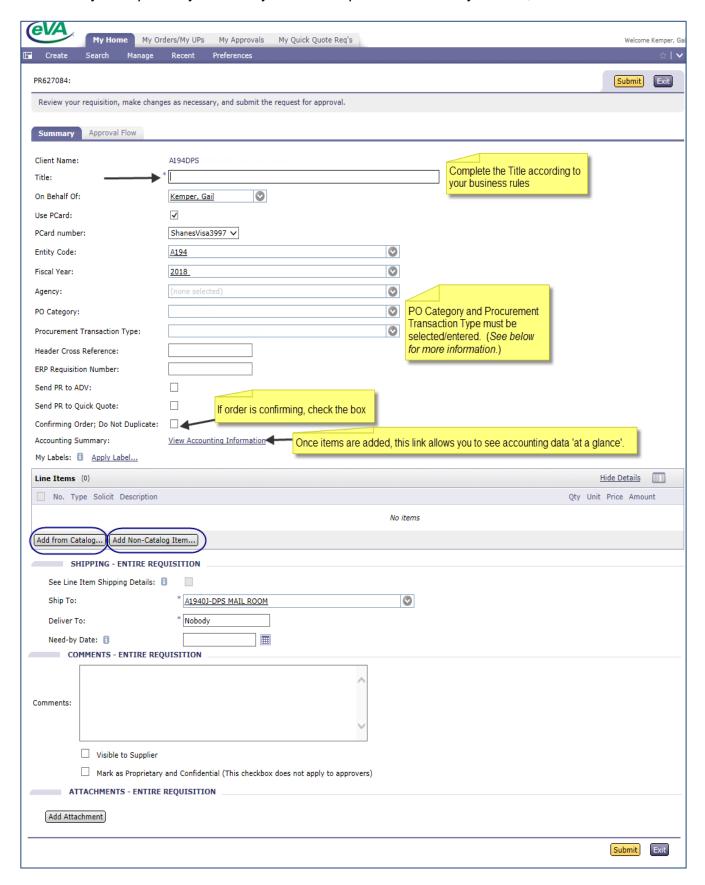
 After signing into eVA, click the down arrow in top section (Go To) and click eMall/ eForms.



2. Click the Requisition link in the 'Common Actions' window (aka portlet).



The system places you directly on the Requisition Summary screen, as shown:



3. Complete the upper portion of the screen above 'Line Items' section, following the guidance below.

On Behalf of field: If you enter an individual's name in the "On Behalf Of" field, other than your own, that individual's approval work flow and pcard will default for this requisition. That individual is the 'requester' on the requisition. The person who submits the requisition is the 'preparer'. The preparer's information appears on the order as the ordering person.

<u>Use PCard</u> field: If a Purchase Card is associated with your eVA account, the box "Use Pcard" will be checked. Uncheck this box if the vendor does not accept pcards or you wish to be invoiced. NOTE: Always keep your card's expiration updated to avoid the pcard fields from dropping off the requisition.

<u>PO Category</u> field: This field is blank by default. "R01" is most common, which means 'routine order. Orders for technology that must be approved by VITA (Virginia Information Technology Agency) must show a PO Category beginning with a 'V'. The 'X02' PO Category is reserved for purchases shown as exclusions in Chapter 14.9 of the APSPM and also used to denote purchases exempt from agency eVA fees.

<u>Procurement Transaction Type</u> field: Enter the code that accurately describes the type of purchase. (See back of guide for detailed descriptions.)

<u>Header Cross Reference</u> field: Text entered in this field appears next to the eVA order number, when printed. If this field is not visible, your organization chose not to have it displayed. This field can serve to cross-reference <u>internal</u> requisition/order numbers, or any other information the organization deems important.

If the order is a confirming order, check the 'Confirming Order; Do Not Duplicate' Checkbox. A message is automatically inserted in the Comments section warning the vendor not to duplicate.

The 'View Accounting Information' link is an aid to allow one to view accounting code details - after items are added to the requisition.

NOTE: Some agencies may have customized fields on this screen. eVA users should be instructed by agency Procurement personnel or agency eVA Lead of the proper use of these fields.

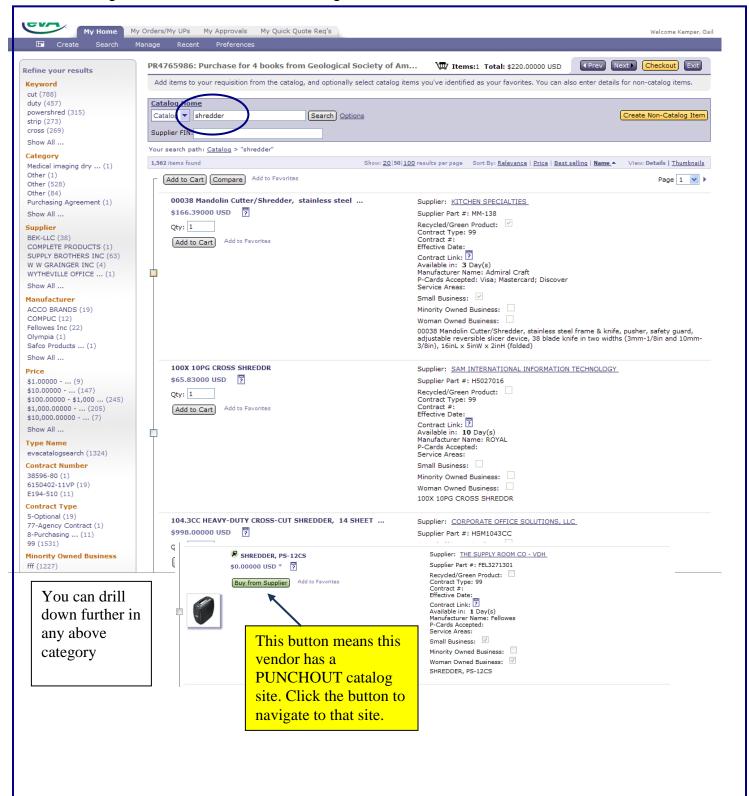
You can select the 'Apply Label' link at the bottom of the screen if you'd like a copy of this transaction to appear in a particular label for later reference.

4. Referring to the middle portion of the screen, click the appropriate button to add items.

Line Items (0)	
No. Type Solicit Description	
Add from Catalog Add Non-Catalog Item	
And from catalog (Nati Not catalog Items.)	

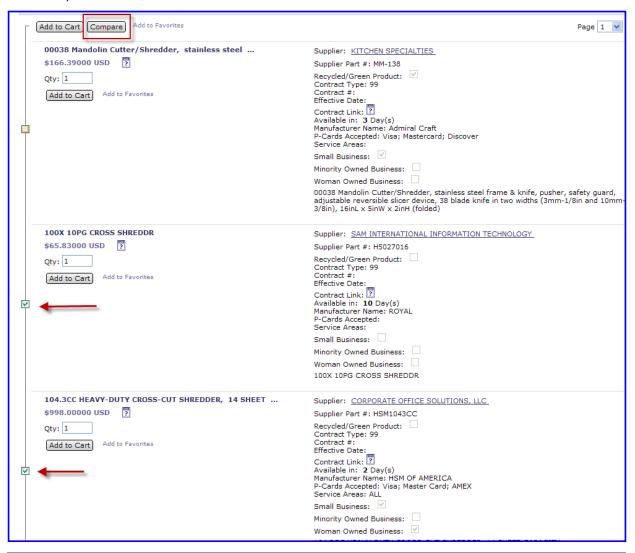
FINDING CATALOG ITEMS

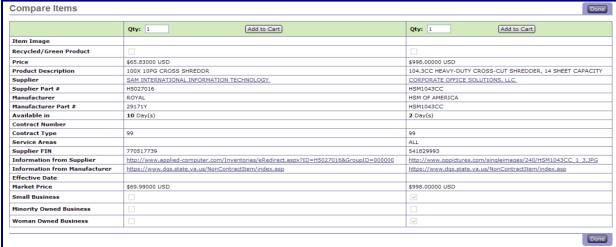
The catalog screen allows you to search for desired items. Only vendors who offer a catalog will appear in this section. Additional search filters appear in the left side of your screen when you enter a particular KEYWORD. If you see a 'Buy from Supplier' button, refer to the section labeled: Adding Items from a Punchout Catalog.



COMPARING CATALOG ITEMS

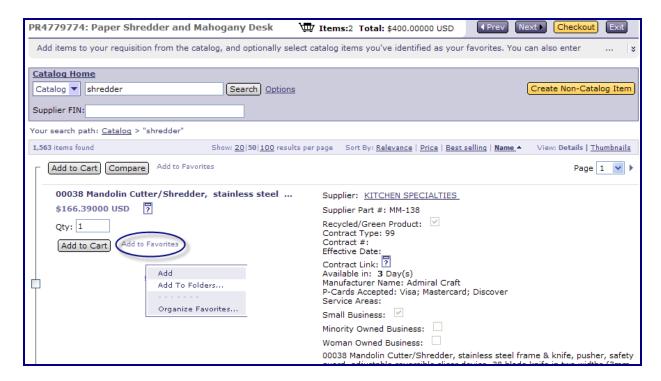
When searching catalogs, you can choose multiple items for side-by-side comparison by selecting the boxes next to the items and clicking the Compare button. This feature is NOT available for punchout vendors (see Punchout Catalog section for more information on Punchout).



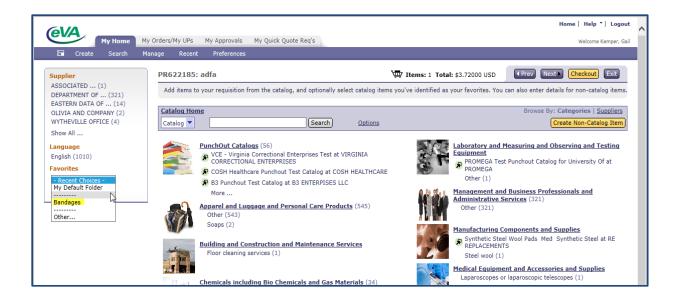


SAVING ITEMS AS FAVORITES

To save an item as a favorite, simply click the 'Add' option, or, to add the item to an existing folder, click the Add to Folders option. The 'Organize Favorites' option allows you to create, modify, or delete favorite folders.



For future orders, you can easily search your Favorites by clicking the down arrow in the Favorites field in the left menu.



The system immediately retrieves your item, denoted as a favorite by the STAR.



SAVING SEARCHES

Saving your search for commonly purchased items can be the most efficient way to navigate the catalog screen. After narrowing your search, you can save this group by clicking the Options link, then clicking on the "Save current Search" link in your drown down menu. (Saving a search ensures that when viewing the search, any newer catalog item added for that saved commodity displays. This helps to quickly identify best pricing.)



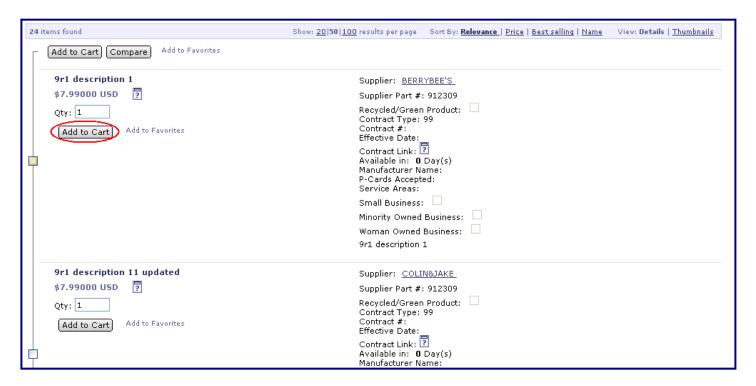
When clicking 'Save current search...', the following screen appears. The name of your search displays (can be edited). Click the SAVE button.



The next time you return to the catalog screen, click the Options link. On resulting popup, choose the "Run" link that matches the name of your saved search.



When viewing a catalog in the eMall, an 'Add to Cart' button displays next to the available line item. Clicking this button adds the item to your shopping cart. If you see a 'Buy From Supplier' button instead of an 'Add to Cart' button, this signifies you can punch out to the vendor's website to select the item. (Covered later in this guide.)

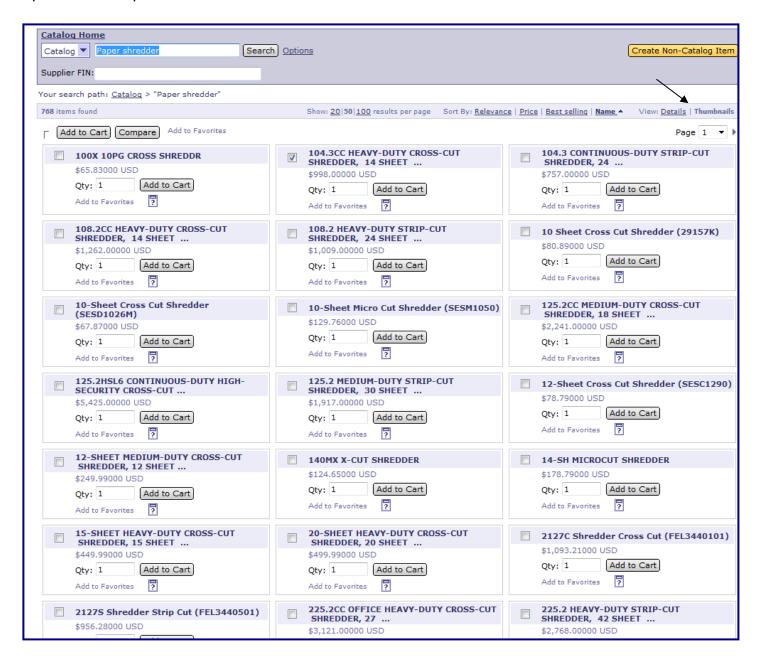


To select multiple quantities of the same item at one time, key the quantity you desire and click the 'Add to Cart' button.

NOTE: Additions/changes to quantities for line items ordered from a vendor's punchout site must be done at the established vendor's website established for eVA.

The catalog screen can be sorted or viewed in a number of different ways. Experiment with the various choices shown in the 'Sort by' and/or 'View' section [shown below the 'Create Non-Catalog Item' button].

In the below screen, for example, items are illustrated in a 'Thumbnail' view. To view product details of a particular item without switching your view, simply click the underlined product description.

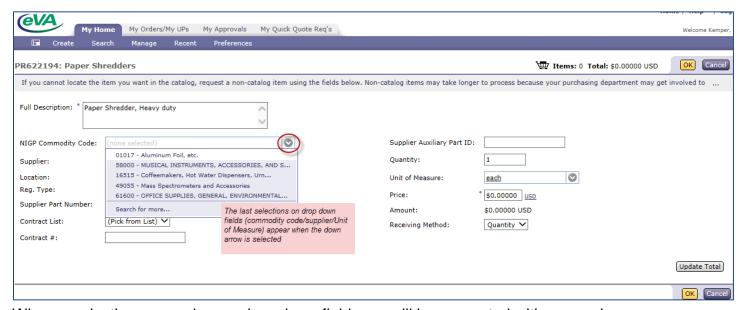


CREATING NON-CATALOG ITEMS

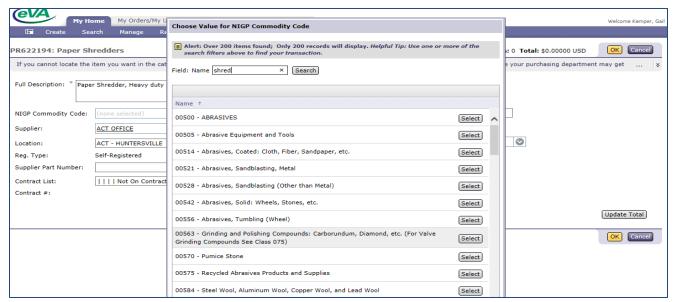
If there are no catalog choices for your item(s), click the 'Create Non-Catalog Item' button, as shown on the main Catalog screen or the Checkout screen. **NEVER ADD SENSITIVE INFORMATION SUCH AS A TAX ID OR AN SSN IN THE ITEM DESCRIPTION OR OTHER FIELDS.**



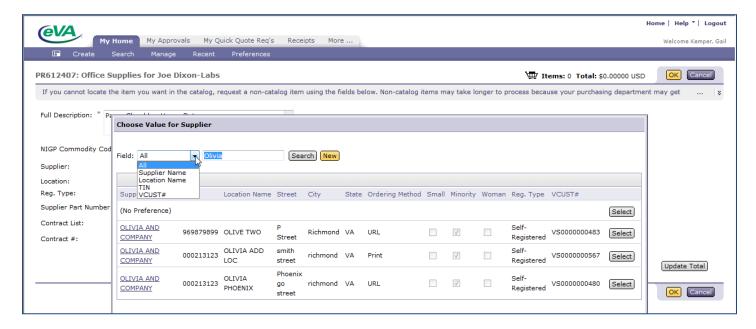
5. When the following screen appears, enter the appropriate fields:



When conducting a search on a drop-down field, you will be presented with a search screen. Key a description of the data you are seeking. If at first you do not get expected results, consider entering a portion of your description or alternate description to locate the proper code. When your item appears, click the Select button.



When searching for a vendor, you will see the below screen. The search field defaults to "All". Regardless of what's entered in the Search field, the system searches for any variation of values (Name, TIN/TaxID, eVA Vendor Customer#, etc.) shown in the dropdown.

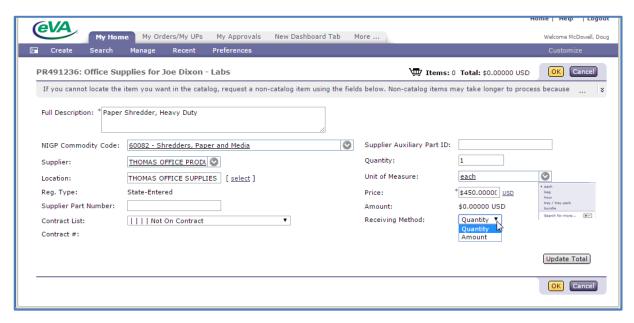


6. Click the Select button when you see the desired supplier and location. You will be returned to the Non-Catalog Item screen to finish adding data in the remaining fields. If the Contact field is blank after selecting your supplier, this means multiple ordering locations are available for selection. You must click the [select] link next to this field to select the appropriate ordering location. If your vendor search returns no results and you are confident the vendor is NOT registered, contact the vendor to request that they register. Although the system allows entry of a new vendor (known as 'ad hoc vendor'), this action is discouraged (and often prevented by an approver). If the vendor refuses to register, consult your agency eVA Lead at your agency as to whether this vendor can be entered into the system as a 'State Entered' vendor. Your entity eVA lead or DGS Account Executive can provide more information regarding this.

NOTE: Vendors added as ad hoc vendors are not retained in the system for future selection.

It's important vendors understand the importance of registering so they don't lose out on bidding and/or order opportunities. Registered vendors are not billed a fee until they receive an eVA order.

If the selected vendor has a contract, it's important to choose the contract number from the contract list. If you know the item is on contract but the contract number does not appear in the list, select 'Item on Contract but number not in List' and enter the appropriate number in the Contract# field. If the item is not on contract, select 'Not on Contract', as shown below.



When adding the Unit of Measure, be sure to think through how this product/service will be received and invoiced. An improper choice could adversely impact Receiving and Accounts Payable. For example, you wouldn't want to add a Quantity of 1 and Unit of Measure of 'Lot' for a full 6 months of manpower service. It's likely the vendor will bill your agency at least monthly for the number of *hours* worked.

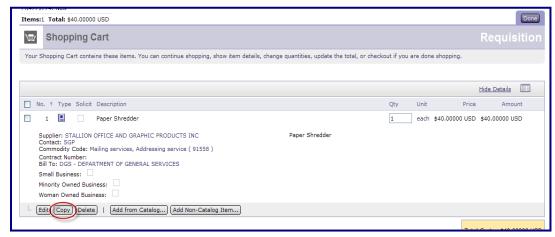
If your agency has enabled the option to receive by Amount, you will see this choice in the drop down of the Receiving Method field.

COPYING ITEMS

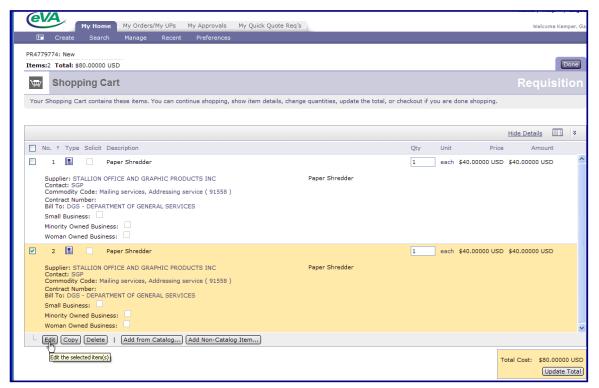
When ordering multiple non-catalog items from the same supplier, you may find it easier to simply copy the existing line item rather than add all the information again. First, click the shopping cart ICON at the top of your screen.



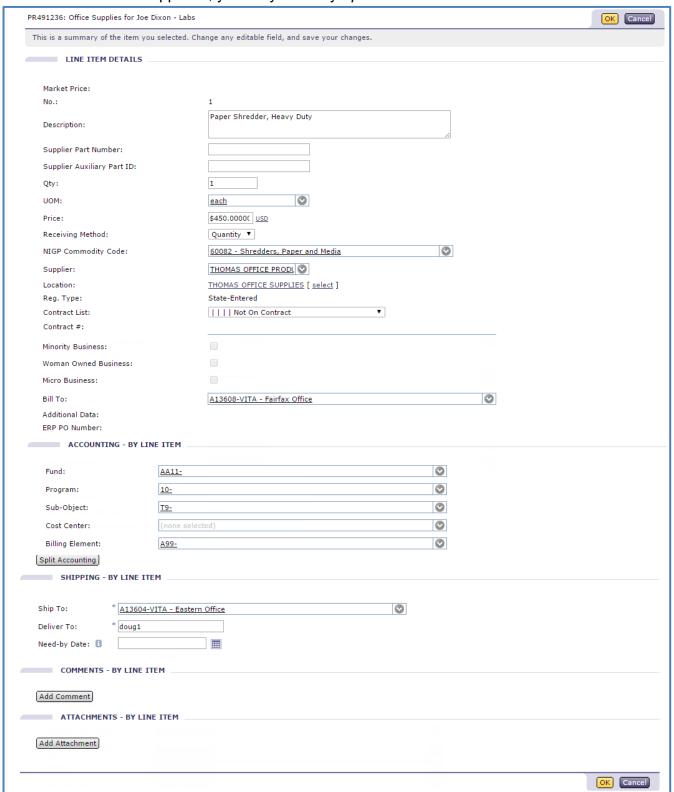
When the shopping cart opens, check the box to the left of the item and click the 'Copy' button.



If you need to make changes for something *other than quantity*, check the box next to the new Item # and click the 'Edit' Button.



When below screen appears, you may edit any open field.



When changes are completed, click the OK button. If presented with a blank non-catalog screen after clicking OK, you may add an additional non-catalog item or click the CANCEL button to return to the main Catalog screen.

ADDING ITEMS FROM A PUNCHOUT CATALOG

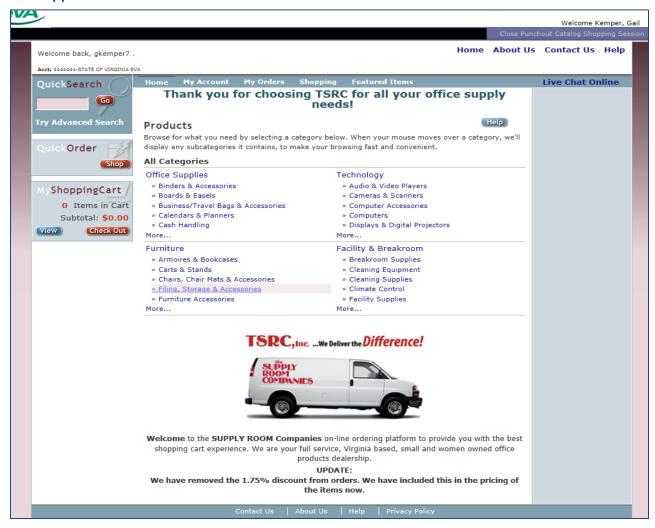
When a catalog item shows a 'Buy from Supplier' button, it means the vendor has connected their website to the eVA website, so you are 'punching out' to that site; thus the term 'Punchout' catalog. If you know your vendor has a punchout catalog, do NOT conduct a search for your item inside eVA. Go directly to the PUNCHOUT category and click on the link.



When only the PUNCHOUT category displays, enter the vendor's name in the Search field and click the SEARCH button. When you see your vendors catalog, be sure to click on the name below the main Supplier heading. Once in the vendor's website, begin shopping for your items. State contract pricing, if applicable, is configured into this setup to give you best pricing.



Although punchout websites have similar functions, there are no specific standards or rules which govern how the supplier must design his/her site for eVA usage other than it must be in compliance for sending items back to the eVA Requisition and offer contract pricing, if applicable. Below is an example of a punchout site, which appears after clicking the 'Buy from Supplier' button.





Items selected at a Punchout site carry over to the eVA requisition.

Regardless of the button selections on a vendor's website, **you are not creating an order on their site**. The vendor is not authorized to fulfill an eVA order until released from the eMall.

IMPORTANT! The quantity field for items on a punchout catalog <u>inside</u> eVA is non-editable. Any change to these items must be done at the vendor's punchout site. Additionally, punchout items cannot be copied within your eVA requisition. To easily return to the punchout site to make changes, simply click the underlined description of your line item.



If you mistakenly punch out to a vendors website or decide you do not want to order any items, click the 'Close Punchout Catalog Shopping Session' link shown at the top of the punchout site. You will be returned to the catalog screen for your eVA Requisition.

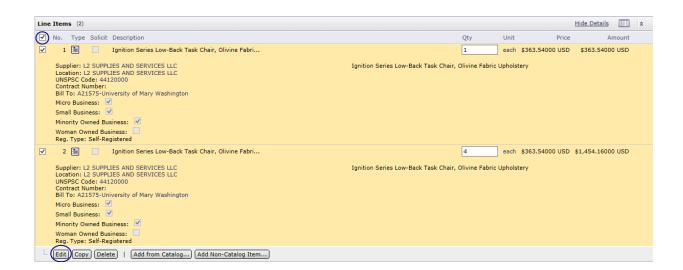


EDITING LINE ITEMS (Add Details)

Accounting

For Mass Edit (accounting code example)

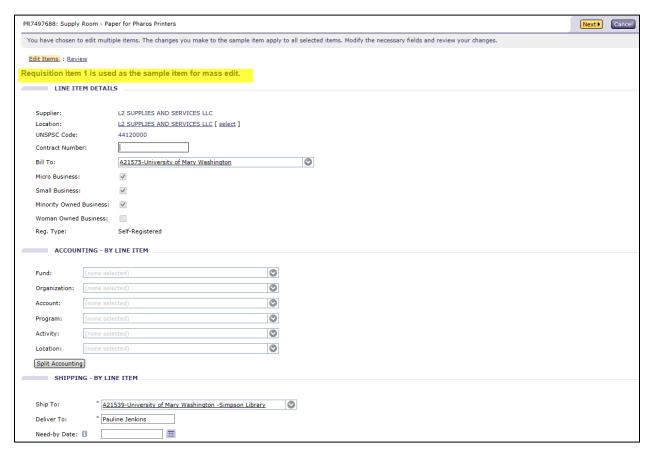
Click the checkbox next to each item that must carry the same accounting codes, then click the EDIT button. (Selecting the TOP checkbox, as circled, automatically selects all items.)



The next screen illustrates which line item was chosen as the 'sample' item. If a punchout item exists on your requisition, this will always be chosen as the 'sample item' for mass editing. If this happens, you will not be able to edit the supplier, contact information, commodity code or contract number. (If available, simply choose specific non-catalog items on the requisition if you wish to modify fields that are non-editable on catalog lines.) Be aware that if you combine non-catalog items with punchout items to the same vendor, this will result in two separate orders to that vendor.

Any change made to *the* displayed line applies to all other chosen lines. Any <u>open</u> field can be modified (e.g. Bill to, Accounting, Need-by Date, etc.)

Since the Mass Edit feature is used most often to populate accounting fields, this is the focus of the below example.



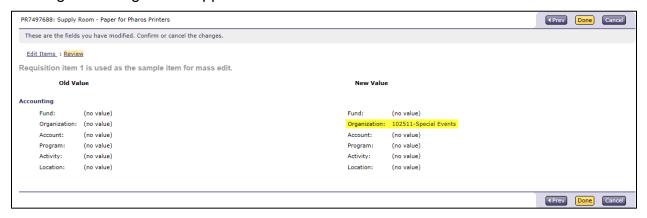
Select the drop-down arrow in the applicable accounting field and searching for the code or description. (If code is known, it can be entered directly.) To view/find available choices in editable fields, either click the [select] link to conduct a search or choose a previous choice from the drop-down arrow, whichever is applicable. In the case of filtered accounting fields, change the accounting code by using the [select] link and searching for the value – even it appears in the dropdown list.

NOTES:

Although the Split Accounting button displays, it cannot be used for Mass Editing at this time.

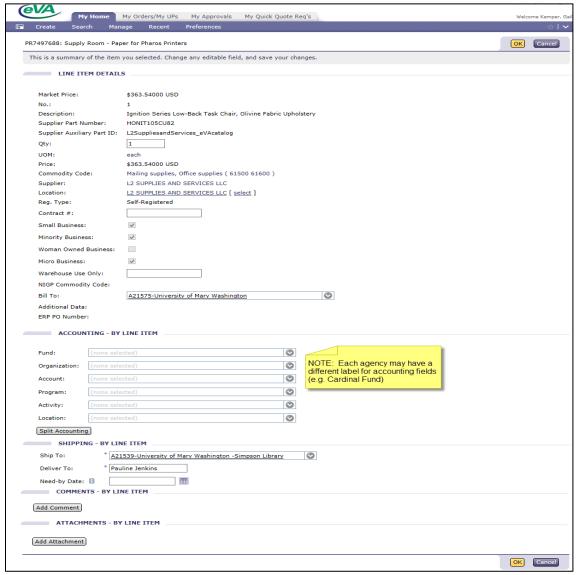
Certain fields, such as comments and attachments, are NOT mass editable.

Click the NEXT button after all changes have been entered. The following screen displays illustrating the change to be applied to all chosen lines.



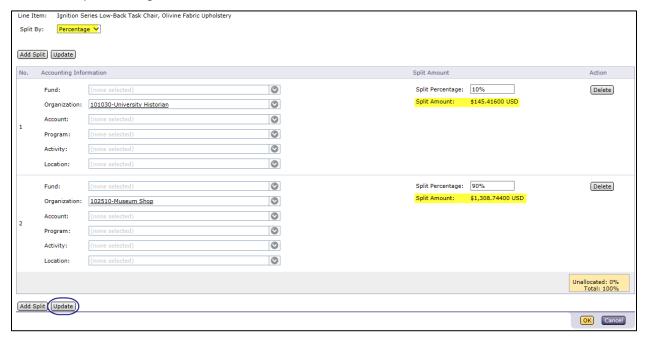
For a Single Line edit (accounting code example):

Click the Edit button after choosing which line item to edit. Either conduct a search and select the code you need or type the value in directly. Click the OK button when done.



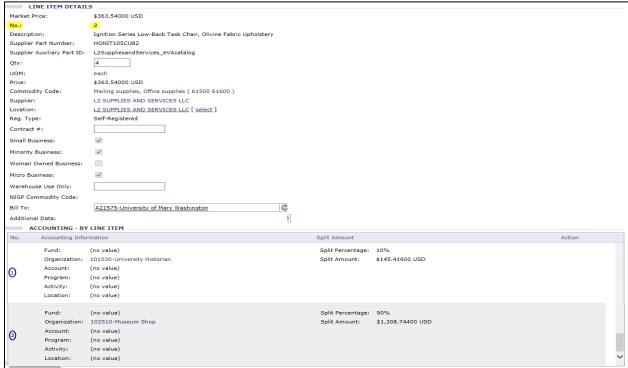
... Split Accounting

When choosing the 'Split Accounting' button, a new screen opens to allow you to split coding into multiple value sets. When the correct percentage is reflected, a split amount appears below the percentage.



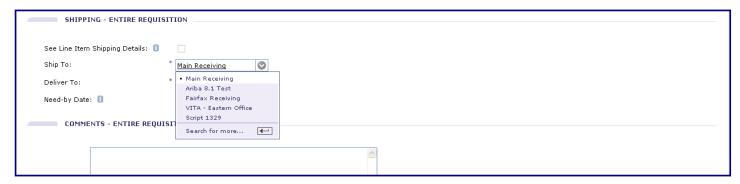
After splitting a line, any additional splits can be added to the original split, if needed, by clicking the Add Split button again.

Once the split is accepted (Update and OK buttons clicked), the screen illustrates the split for the ONE line item. (2 *accounting* lines now exist for Line Item 2; shown below).



CHANGING SHIPPING INFORMATION

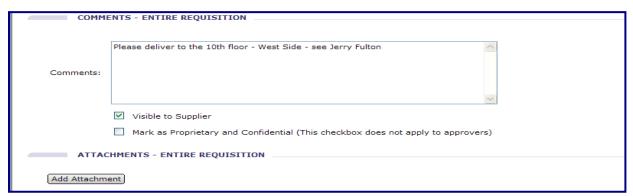
If multiple shipping addresses have been added to eVA for your organization, you can select an address other than your standard default shipping address by clicking the 'Search for more....' and conducting a search.



ADDING COMMENTS/ATTACHMENTS

Comments and Attachments are independent of each other. Two hundred fifty five (255) character spaces are available for comments. Comments can be added either at the Summary screen level, or the line level (Edit Line Item screen). If you need to add multiple summary screen comments to a requisition, it must be done in a two-step process. You will need to add the first comment and submit the requisition. Immediately go back into the submitted requisition by clicking on the underlined PR# in the 'My Documents' section or retrieving it from the 'Recently Viewed window of the eMall Home screen, click on the PR, and add the additional comment.

CAUTION: Never add sensitive information such as a TaxID/TIN or Social Security Number in the Comments [or line item description].



To include attachments (files) on order(s), click the **ADD ATTACHMENT** button and select your file(s). If the supplier needs to see your comments/attachments, be sure to check the applicable "Visible to Supplier" box in each area or these will NOT be sent to the supplier. (Comments and Attachments can also be included on individual line items.)

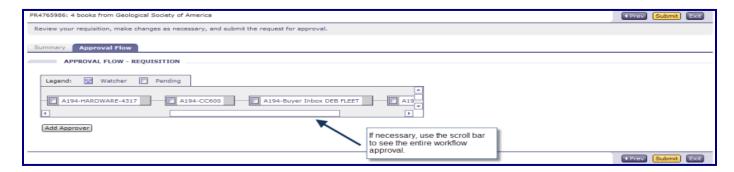
You can add multiple attachments to your requisition but the overall size of *all* attachments cannot exceed 9.5MB. If you find you need more than the max, consider sending a zip file to Rev. Aug 2018

the vendor or find other means of getting the necessary file to them.

VIEWING APPROVAL FLOW

To view approvals required for your requisition, click the Approval Flow tab.



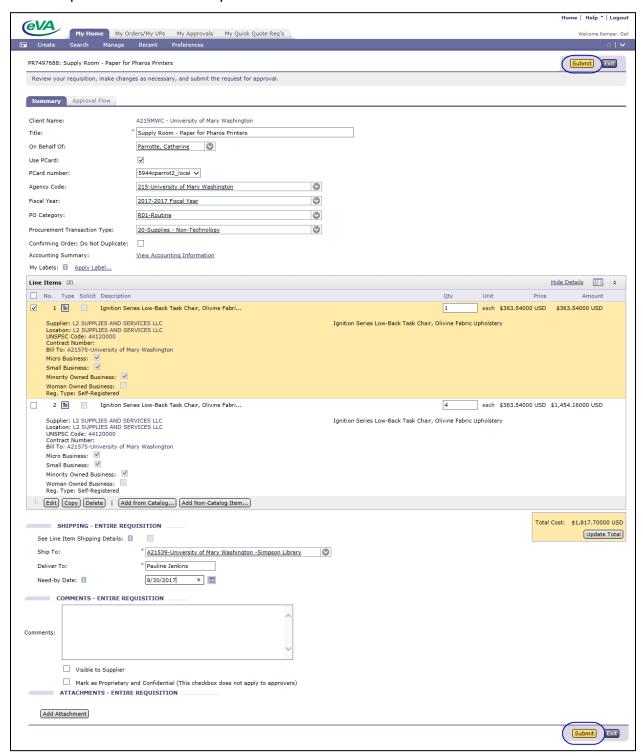


IMPORTANT! If you removed your name from the 'On Behalf of' field of the requisition and replaced it with another, *their* workflow (authorized approvers) displays. If their pcard is being used, they will be in the workflow to approve use of their pcard.

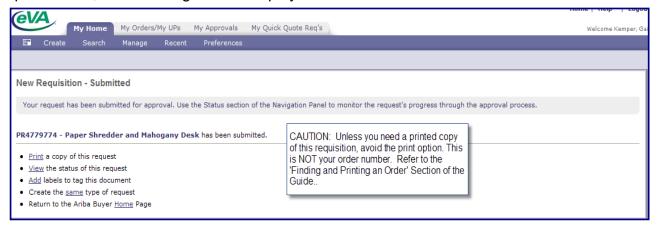
To add an approver or a watcher to your requisition, click the Add Approver button and search and select the individual to be inserted.

SUBMITTING A REQUISITION

7. When satisfied all information on your requisition is correct, click the SUBMIT button either at the top or bottom of the requisition.



Upon submit, the following screen displays.

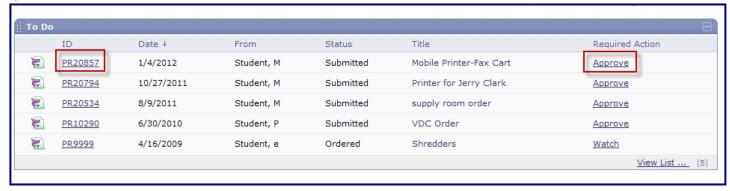


To return to your eMall HOME page, click the Home link in the last bullet, or click the dashboard icon in upper left corner.

APPROVING AN ORDER

Upon submission of a request, an e-mail is sent to the first approver indicating that a requisition has been submitted and is ready for approval. A link is provided in the e-mail. Once logged in, the link takes the approver directly to the request. The approver may also access the "To Do" section to begin approvals.

In the 'To Do' window, click either the Approve or ID link. Clicking the Approve link allows the approver to see Accounting code details at the top level; no need to drill-down into the line item!



Only approvers with certain eVA roles are able to edit a submitted requisition.

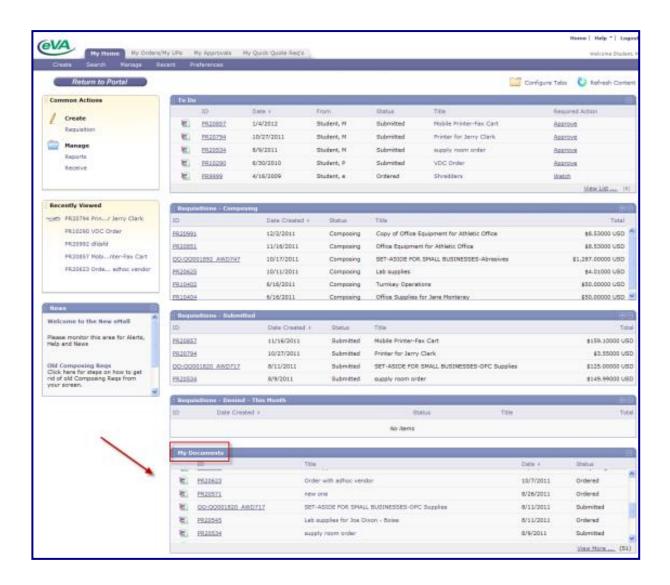


NOTE: An email is sent to the requisition preparer to alert them when it has been fully approved.

FINDING AND PRINTING AN ORDER

Once a requisition has been fully approved*, return to the 'My Documents' window on the main eMall screen, find your PR ID, and click it to open it up.

* If you receive an email notification stating your requisition is awaiting <u>your</u> approval, this is your official notice that your vendor cannot receive electronic orders. You must approve the PR (found in the 'To Do' window) as the final approver so the PR will move to ordered status.



Once the PR is opened, you can see your order number either at the line level or under the Orders Tab, as shown below. To Print – click on the Order#.



The order number appears in the upper left corner of the screen, as shown, click the PRINT button. A new window opens. Choose "File" and "Print" to send this order to your local printer. (To return to PR, click back link.)



NOTES:

In above example, a Purchase Card was used so the order number is prefaced with a "PCO", indicating **P**urchase **C**ard **O**rder. Otherwise, order numbers typically begin with prefix "EP".

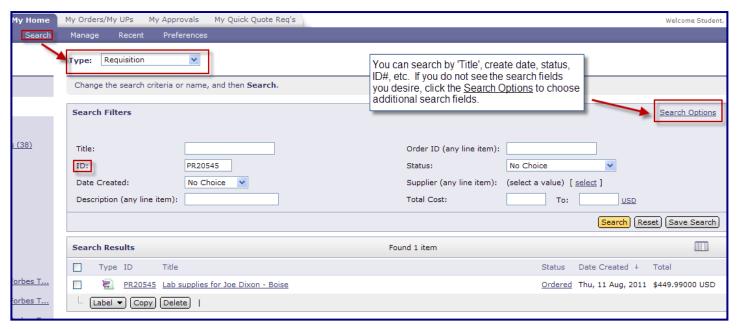
If the status of your requisition is 'ordering', this is a temporary status and should revert to 'Ordered' within 15 minutes. If the ordering status remains longer than 15-30 minutes, contact eVA Customer Care for assistance.

CREATING A CHANGE ORDER

If a change needs to be made to a requisition that has been submitted for approval, it may be withdrawn and edited before approvals are completed. If the order has already been sent to the vendor, however, a change order must be submitted.

To create a change to a requisition in ordered status, find your PR either in the 'My Documents' window or by conducting a simple requisition search, as shown below. To use the Search feature, click the Search link in the horizontal bar that appears on your screen. In the drop-down menu under 'Type', select Requisition.

When your search screen appears, enter data in the fields you believe would be helpful to quickly locate your requisition. (e.g. Title) When your PR appears, click the underlined PR ID.



After clicking the underlined PR, a CHANGE button appears at the top of the screen.



IMPORTANT NOTES ABOUT CHANGES

If you do not see a Change button, it could be due to one of the following:

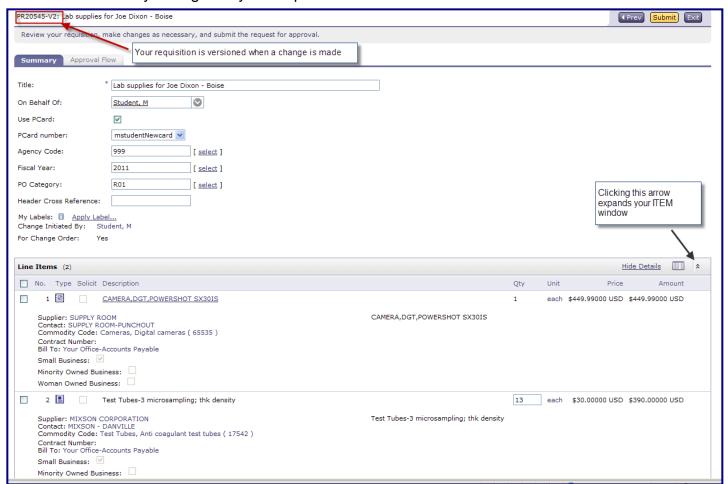
- The requisition was accessed by going to the My Orders/My UPs tab (eMall Home screen), clicking on the OrderID, then clicking on the PR ID on a line item. To remedy, close the transaction and access the Requisition SEARCH screen to locate the PR.
- The requisition is in RECEIVED status. To remedy, the receiver must go into Receiving and reopen the order.

If an order has been received, the applicable requisition cannot be cancelled unless all previously received items are backed out. If quantity needs to be reduced* or a price needs change on an item already received, receiving must be first backed out for applicable item.

* A reduction in quantity can only be done without backing out receiving *if* the quantity change is equal to or greater than what has already been received. A price change requires all items previously received must be backed out.

(Refer to the <u>eMall Receiving Guide</u> for additional information regarding requirements for changes/cancellations on requisitions in Receiving/Received status.)

Make the necessary changes to your requisition and click the Submit button.



VIEWING PURCHASE REQUISITION HISTORY

Clicking on the HISTORY tab of the PR provides invaluable historical information relative to your requisition. Some Action links are live and, when clicked, provide important details.



WORKING WITHIN THE 'MY DOCUMENTS' WINDOW

Items in your 'My Documents' window can be viewed in a format that allows you to take different action.

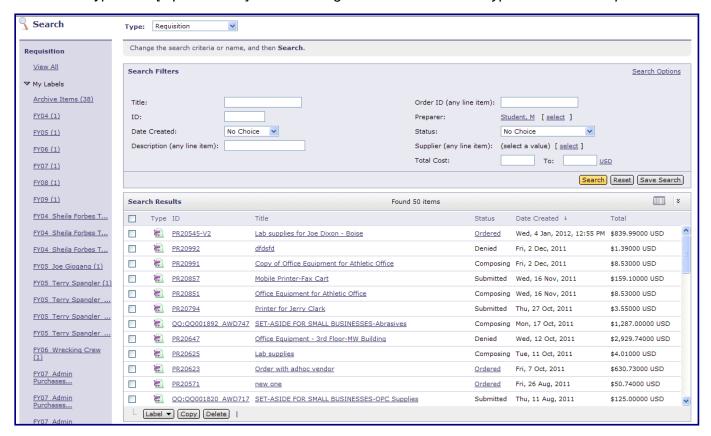


When you click the 'View More' link, and choose 'Requisition', you are immediately put into a SEARCH screen. The system allows you to quickly search for your requisition rather than force you to scroll through the 'My Documents' window to find your requisition.

The Search screen, shown below, is exceptionally helpful when searching eMall transactions (requisitions/orders/eForms, etc.).

NAVIGATING THE SEARCH SCREEN

The 'Type' field [top of screen] can be changed to view transaction types other than requisition.



When viewing requisitions in this open format, you have the ability to take a variety of actions.

Clicking the box beside the PR ID(s) allows you to:

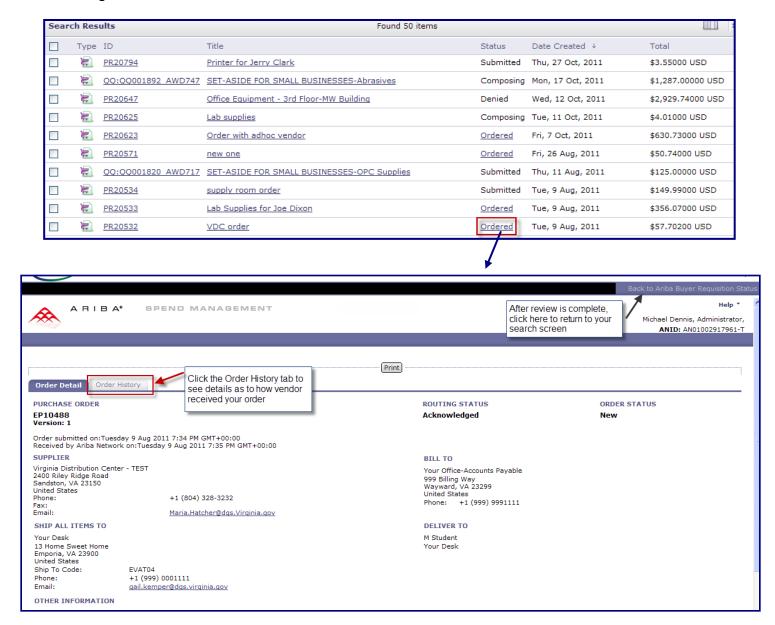
- assign the requisition to a Label by clicking the Label button,
- copy the selected requisition(s),
- delete requisitions (composing status only)

Other screen options

- Clicking any column header re-sorts the column.
- Saving searches or assigning labels allows you to easily access your 'grouped' transactions from left menu
- Clicking icon table in upper right corner of window, as shown below, allows grouping and download features!



ARIBA is the back-end process of the eVA system that allows orders to go to vendors electronically. In addition to registering in eVA, vendors who wish to receive orders electronically or wish to post a catalog must be registered in the ARIBA system. If the order was sent electronically, you can see the vendor view of the order inside the eMall by clicking the word 'Ordered' in the Status column.



The above screen appears ONLY if the order was sent to the vendors ARIBA inbox.

The "Order Detail" tab shows the status and details of the order while the Order History tab shows HOW the order was transmitted (email/CXML/FAX). "Order Status" on the first tab may show "Unconfirmed" or "Acknowledged." Do not be alarmed if "Order Status" is "Unconfirmed." Many vendors fail to confirm orders in Ariba but this does NOT mean they did not receive the order. If the status says "Sent", the vendor received the order. If the status says "Failed" it will be handled internally; the buyer does not need to take any action. Rarely do orders fail unless the vendor has not kept the ARIBA account up-to-date. In any case, if the vendor can get to their Ariba 'Inbox', they will see the order that failed to transmit according to their desired setup.

GENERAL EMALL/eVA INFORMATION

The eMall Home screen provides 4 main tabs: My Home, My Orders/My Up's, My Approvals, and Transactions Sourced.

My Home My Orders/My UPs My Approvals My Quick Quote Req's

My Home

The Home screen offers views of requisitions in various stages: Composing, Submitted, Denied. The 'To Do' window display items waiting for approval while the 'My Documents' window displays all items created by the preparer.

To open the 'To Do' window, click the <u>View List</u> link in the bottom right corner of window. To open the 'My Documents' window, click the <u>View More</u> link in the bottom right corner of window. Once a selection is made, additional choices (i.e. Requisitions) must be chosen. When the 'To Do' or the 'My Documents' window is opened, additional actions can be taken.

My Orders/My UPs

The transactions that appear on this tab are related to Orders and User Profile changes. The first 3 windows display orders created 'This Calendar Quarter, Last Calendar Quarter, and This Calendar Year, respectively.

The final window shows all User Profiles created (UPs) from the start of the users account. It's important to note that if you open an order from this tab, and drill down into the PR number and open it, you cannot change or cancel the requisition from this TAB! Conduct a search for the PR and open it once the requisition appears.

My Approvals

This tab displays the "To Do' window, which functions the same way as shown on the eMall Home screen. If you only do approvals, you may wish to exit the eMall from this Tab, as it will always return you to this screen.

The second window on this tab shows the requisitions that you have approved that are not in submitted status.

My Quick Quote Reg's

If you process a Quick Quote and select a vendor and submit, the transaction (QQ requisition) will eventually appear in a window under this Tab. If you do not immediately see the item, refer to the 'My Documents' window on the eMall Home tab.

If your agency is setup to allow requisitions to flow into either the Quick Quote or Sourcing and Contracting applications [to be handled by a Procurement Professional to obtain quotes], these items will also display here.

SEARCHING CATALOGS

Save Search: Saving searches provided by multiple suppliers is a good way to quickly access your information at a later time

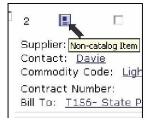
Favorites: Use the Add to Favorites link to earmark frequently purchased catalog items. Favorites always give you the most current catalog prices.

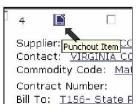
ITEM IDENTIFICATION

You will notice an icon next to the Item number(s) on the Checkout screen. This signifies the type of item added to your requisition. Hovering over this icon provides the information,

as shown:







CREATING NON-CATALOG ITEMS

The fastest way to create non-catalog items to the same vendor:

Create the first item and use the COPY feature to duplicate the item. Change the necessary fields. This also ensures separate orders do not go to the same vendor.

COMMENTS AND/OR ATTACHMENTS

Comments are independent of attachments. Do <u>NOT</u> include sensitive information such a Tax ID or SSN in the comments area.

Only preparers of requisitions can delete their comments and/or their attachments.

SHIPPING CHARGES

As a rule, shipping charges are included in the prices denoted in the eMall. In exception cases, create a separate non-catalog line for shipping charges with commodity code for freight. Notations of this practice in the Comments area can be helpful to Accounts Payable.

APPROVING REQUISITIONS

If you click on the <u>Approve</u> link in the 'To Do' window, you can view all accounting code details without having to click on each item.

If you wish to do a mass-approval of many items, click the View List link at the bottom of the window. This opens up the window with boxes that you can select for mass approval.

COPYING REQUESTS TO SAVE TIME

To copy a requisition, simply search for the PR or find the PR in the My Documents window and click on the PR ID. Once opened, you will see a Copy button. Items from a punchout catalog do NOT copy forward to a new requisition.

PROCUREMENT TRANSACTION TYPES (FULL DESCRIPTION)

 10 - Equipment - Non-Technology- Procurements not meeting the technology equipment description that are not used up except through depreciation or wear and

tear. Items would typically include: furniture, vehicles, machinery and other similar types of large objects. Agencies should use the 50% rule in determining whether procurements of equipment including labor for installation or servicing would be categorized as equipment or service.

50% rule: The deciding factor is where the majority of the cost is expended – on the product itself or on the services related to making the product functional. Whenever the estimated cost of materials, equipment, or supplies amounts to 50% or more, it is not considered a service.

- 15 Equipment Technology- Procurements of technology equipment that are not used up except through depreciation or wear and tear. Items would typically include: computers, peripherals, etc. (Consult your IT department if you need more information).
- 20 Supplies Non-Technology- Procurements not meeting the technology supplies description that would include all types of consumables such as: food, clothing, fuel, medical supplies, athletic supplies, office supplies, replacement parts, hardware supplies, printer supplies, etc.
- 25 Supplies Technology- Procurements of technology supplies that would typically include: software, replacement parts, consumables, etc. (Consult your IT department if you need more information).
- 30 Non-Professional Services Non-Technology- Procurements of activities performed by independent contractors not found under the description for technology or professional services that do not consist primarily of the acquisition of equipment or materials, or the rental of equipment, materials and supplies. Items would typically include: maintenance agreements, custodial services, grounds maintenance, banking/collection services, advertising/public relations, security services, food service, vending, hauling/moving/transportation, conference facilities, insurance, and rental of equipment with operators. Agencies should use the 50% to determine the type of procurement (service or equipment).
- 35 Non-Professional Services Technology- Procurements of activities performed by independent contractors not found under the description for non-technology or professional services that do not consist primarily of the acquisition of equipment or materials, or the rental of equipment, materials and supplies. Items would typically include: maintenance agreements, consulting services, trainers, etc.
- 40 Professional Services As defined by the VPPA means work performed by an
 independent contractor within the scope of the practices of: accounting, actuarial
 services, architecture, land surveying, landscape architecture, law, dentistry, medicine,
 optometry, pharmacy, professional engineering and the services of an economist
 procured by the State Corporation Commission. These are the only services that use
 the transaction type of Professional Service.
- 45 Printing Procurements of printing services and products.
- 50 Construction Procurements of buildings, altering, repairing, improving or demolishing any structure or building. Draining, dredging, excavation, grading or

similar work upon real property. Typically might include: door repair or replacement, roof replacement, renovations of any kind, mine reclamation, site grading, etc.

- 55 Highway Construction Procurements of highway construction, services, maintenance and repair
- 60 Real Property Procurements of the lease of office space, purchase/sale of land, appraisals/broker services, etc.
- 65 Surplus Procurements of surplus property
- 70 PPEA/PPTA Procurements using the Public-Private Educational Facilities Infrastructure Act or Public-Private Transportation Act
- 75 ARRA Procurements utilizing the American Recovery and Reinvestment Act.
- 80 Cooperative Procurement procurements associated with a cooperative.
- 85 Non-Procurement or Other an expense or other non-procurement type transaction
- 90 Grant Opportunity a Procurement associated with a grant

Check Units of Measure

Read the detailed description. 'Each' may mean more than one ("box of 60", "package of 10 rolls," etc.) The correct UOM is especially important for those who do receiving and/or process invoices.

Requisition Editing

If an approver has "edit approvable" capabilities and edits the requisition, the approval process starts over <u>unless the approver has a specific role that can prevent reapprovals</u>.

Session Time Out

If you do not move on the screen or make a change for 60 minutes, the session will timeout, (log you out). The back browser button will <u>not</u> allow you to continue working if you receive a session time out. If you are working on a requisition, it will be saved in "Composing". Close your browser to clear out all temporary files and log back into eVA (www.eva.virgina.gov).

Automatic Log Out

If you find you're getting logged out of the system too often, check to ensure you are not opening a browser and then logging into eVA on multiple tabs within that same browser. Also clear your Internet 'cache' (temporary files) on a regular basis.

Internet Browser or Technical Problems

eVA is a secure site. If experiencing problems, look for the below link on eVA Home page and click the highlighted link. Ensure your browser is compatible with eVA. If necessary, consult your IT personnel. > You can make eVA run more efficiently by adjusting your Browser Settings

CAUTION: Do not use browser buttons to toggle from screen-to-screen inside eVA.

Mail/Fax Orders

For orders that must be mailed or faxed, be sure the order is printed; NOT the requisition. A requisition # begins with PR. Orders typically begin with an EP and for pcards, PCO. <u>The order is what is mailed or faxed to the vendor; not the PR.</u>

NOTE: If placing a non-catalog order to an eVA registered supplier who has a preferred order method of URL (not Paper), the supplier will receive the order electronically. Do NOT fax the order to the vendor or you risk order duplication.

If a purchase card order (PCO) must be mailed, phoned in, or faxed, contact the vendor to provide them the pcard number. A p-card number cannot be included on the order (DOA policy). If the order was submitted electronically, the card number will be encrypted electronically on the order and the vendor will see it when they open your order within their ARIBA account. It's always good practice to insert a COMMENT on your requisition to alert the vendor this is a Purchase Card Order but do not reference your pcard number. Also keep your pcard information current in the eVA system. Otherwise, pcard fields will disappear from the requisition screen and will be unavailable for use.

BUYER RESOURCES

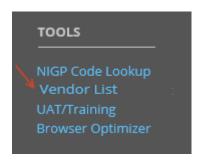
Procurement and training manuals are available with a click of the mouse. For eMall guides, including Receiving instructions, click the live link in the NEWS box inside the <u>eMall</u> screen.



For additional training resources, check the multitude of resources behind the button **IBUY FOR VIRGINIA** on the main eVA website (<u>www.eva.virginia.gov</u>).

Direct vendors to the **I SELL TO VIRGINIA** button on the eVA Home screen for invaluable vendor guidance.

To see a list of eVA vendors, click the *Vendors* link on the eVA Home Page, as shown at bottom of page under TOOLS.



The below report provides search capability. Clicking on the Vendor ID allows you to see which commodity codes the vendor selected. It also provides further details on SWAM and contact information.



For all other questions or concerns, contact eVA Customer Care at 866-289-7367 or 804-371-2525